

Is online giving to Renaissance Bible Church secure?

Yes. RBC has setup online giving through the Fellowship One database software the church uses to track membership and contributions. [Fellowship One](#) uses industry-standard encryption technologies to protect your data. For more information, please visit the Fellowship Technologies site which describes their security and privacy standards [here](#).

What forms of payment are accepted through online giving?

Currently RBC is setup to receive on EFTs (Electronic Funds Transfers). This type of payment requires you to enter your bank account number and routing number from the bottom of your check. In the future our Elders will continue to evaluate the costs and benefits of other payment types that could be used for online giving.

Are there any fees associated with online giving?

All fees associated with online giving are charged to the church, not to the donor. The Elders have determined that the current fees are acceptable and, in almost all cases, offset by the reduced time and effort required by church staff and volunteers to handle contributions.

What payment schedules can I select?

The online payment portal provides the option of scheduling a one-time contribution or setting up recurring contributions. Recurring contributions can be setup weekly, bi-weekly (every two weeks), twice per month or monthly.

Can I review my contribution history online?

Yes. You can review the history of online contributions following your first contribution. Once the finance team has connected your User ID to your existing Fellowship One account you will be able to see a history of all contributions, online and otherwise.

Can I change my scheduled contributions online?

Yes. You may log-in at any time and modify your scheduled contributions.

When will contributions be deducted from my account?

Scheduled contributions will be deducted from your bank account within 48 hours of the requested date allowing time for the transaction to clear your bank and the church's bank. Please note that if your scheduled contribution falls on a weekend or a bank holiday the transaction will be initiated the following business day.

Can I specify what the church should do with my contribution?

At this time all contributions received through online giving will be entered into the general fund. The Elders and the finance team will continue to evaluate the possibility of opening other funds to online giving.

I have additional questions. Who should I contact?

Please contact us at contributions@renbible.org with any questions you may have.